Futang Yuan

Email: futangyuan@gmail.com
Phone: +86 152 1038 8710
Location: Beijing China

yuanfutang.github.io

Education

Sept 2008-July 2012

Qilu University Of Technology
Bachelor of Science in Mechanical Engineering

Job Experience

Nov 2012-Oct 2013

Associate Software Engineer at **Birlasoft**

- Maintain SCM system and Salesforce integration

Dec 2013-Dec 2015

Technical Support Engineer at **Zoho**

- Commute with customers, analyze CRM requirements, provide solutions
- Custom CRM logic with deluge script and use HTML to custom inventory templates
- Support platform ticket management and localize Zoho Services

Traning Experience

July 2012-Nov 2012
Aug 2014-Jan 2015

Java Web Development
Windows Driver Development

Skills

- Familiar with C/C++, Java language and Windows API development
- Familiar with HTML, CSS and SQL
- Accurately understand Customer requirmetns and well commucate skills
- Proficient in spoken English

Personal Projects

Currently I working on a desktop client for Zoho CRM, since quite a number of Chinese Users face accessing issuing using Zoho.

Note: All my previous work experiences are business analyse focused, I don't have any real programming projects under my belt. But I am on my way. thanks